



DNV BUSINESS ASSURANCE

MANAGEMENT SYSTEM CERTIFICATE

Certificate No. 42239-2008-AE-GBR-UKAS

This is to certify that

Enghouse Interactive (UK) Ltd

Progression House
Pincents Lane
Tilehurst
Reading
RG31 4UH
United Kingdom

has been found to conform to the Management System Standard:

BS-EN-ISO 14001:2004

This Certificate is valid for the following product or service ranges:

Contact centre and telephone applications and software solutions and services, encompassing; sales, specification, development, delivery, implementation and support for channel partners and customers.

Initial Certification date:

30 April 2009

This Certificate is valid until:

24 April 2015

Place and date:

London, 28 December 2012

for the Accredited Unit:

DNV CERTIFICATION LIMITED,
UNITED KINGDOM



The audit has been performed under the supervision of:

Graham Wood
Lead Auditor

Niraj Thawani
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.