



DNV BUSINESS ASSURANCE

MANAGEMENT SYSTEM CERTIFICATE

Certificate No. 98326-2011-AQ-GBR-UKAS

This is to certify that

Enghouse Interactive (UK) Ltd

Progression House
Pincents Lane
Tilehurst
Reading
RG31 4UH
United Kingdom

has been found to conform to the Management System Standard:

BS-EN-ISO 9001:2008

This Certificate is valid for the following product or service ranges:

Contact centre and telephone applications and software solutions and services, encompassing sales, specification, development, delivery, implementation and support, for channel partners and customers.

Initial Certification date:

26 May 2011

This Certificate is valid until:

3 June 2014

The audit has been performed under the supervision of:

Thomas Humphreys
Lead Auditor



Place and date:

London, 4 December 2012

for the Accredited Unit:
DNV CERTIFICATION LIMITED,
UNITED KINGDOM

Gurpal Kaur
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.